

# Ag 91 Energy, LLC

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To Our Valuable Customers,

June, 2023

It's that time of year to order your "Summer Fill" on propane. Our special pricing is good if you place your order BY JULY 28<sup>th</sup>, 2023 and your tank takes at least 50 gallons. The summer fill special must be delivered by the **end of August 2023**. If you sign up for our **schedule delivery program** (previously known as the **KEEP FULL**), by July 28<sup>th</sup>, you will receive an extra 5 cent discount, **on the summer fill that is delivered by the end of August only**. A sign-up sheet, with our program policies is included in this mailing. **A new schedule delivery sign-up sheet must be completed EVERY YEAR**. We will not assume you are on schedule delivery, just because you were in the past. There have been changes made so please carefully read the policy page.

### ***Please note Changes to our Schedule Delivery Program:***

- Sign up on the Schedule Delivery **PRIOR** to July 28<sup>th</sup> and receive an extra 5 cent discount on your first fill that is delivered by the end of August 2023.
- Your signed sheet **Must** be turned in to the office in order to receive special pricing.
- **Same Day / Next Day** delivery charges may apply on call-in orders requiring us to fill that day. Call when your tank is 20% - 25%, this gives us a few days to schedule. Best way to avoid this on home heating tanks is to go on the schedule delivery program.

Contracting is also available for your harvest / heating needs for the upcoming season.

### ***Again, this year we will be offering the following contracts:***

*Fully Prepaid      \*\*\*      15 Cent Deposit      \*\*\*      Max Price*

Regulations on propane have become more stringent than ever and we cannot stress enough on the safety side for you and our employees. We **MUST** have a leak test on file for everyone and an updated one if you've had any work done on your system. You can have your HVAC Technician forward a copy to us or we will have to complete one before we can fill the tank. This will require an adult to be home and a possible fee. Outdated regulators also need to be replaced and tanks need proper maintenance. Above all, please remember out of gas calls and same day/next day delivery calls, cost you and the company, added expense.

- Installing a monitor on your tank can prevent out-of-gas calls. There is more information on these monitors on the reverse side of this letter.

***Summer Fill Specials are also available on Fuel Oil for Home Heating Tanks Only.  
Please contact the office for more information.***



June, 2023

To Our Valued Customers,

The trial basis of the monitor program went very well, and we are implementing these monitors into our propane program and giving you the option to have them installed on your tank for a Minimal to No Fee. These monitors can also work on some home heating tanks, Farm – Road Diesel tanks and gas tanks.

***How the system works:***

- We attach the monitor to your remote ready gauge or bottom of your tank.
- It sends a reading daily to our main system.
- We can see how low your tank is everyday & you do not have to worry about running empty.
- You can log on to the site and see what is in your tank at any time – anywhere.

***What are the Fees:***

- There is no fee to install if you have a remote ready gauge, or if we can install on the bottom
- Remote ready gauges usually can be installed on any tank (cost varies on each system)
- Schedule Delivery Customers can lease the monitor at ***NO CHARGE.***
- ***Data Fees are \$15.00 per year (rate is subject to change)***
- ***Call in Customers can Lease the unit for a Minimal Annual Fee***

***What are the Benefits:***

- Reduces the risk of your tank running empty.
- Can Avoid Same Day / Next Day Delivery Fees.
- You can see what percent is in your tank from the comfort of your home, work, etc.
- Great option if you keep an eye on someone else's tank.

We have a limited number of monitors in stock, now is the time to call and get on our installation list, so you can be ready for the winter. Please do not hesitate to give us a call if you have any questions.

Thank you,

LuAnn Dinslage

Ag 91 Energy \*\*\* 402-892-9821